Medicare Certification

Steps to complete certification

Follow these steps to complete Medica's Medicare Certification.
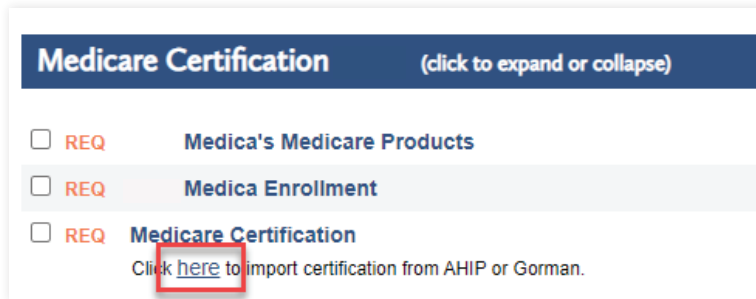
STEP 1

Go to **Medica.com > For Brokers > Medicare.**
Log in with your username and password.

STEP 2

Select **Training and Events.**

STEP 3

Select **My Learning.**

STEP 4

Complete all three Medicare Certification modules for the upcoming year.

- Medica's Medicare Products
- Medica Enrollment
- Medicare Certification

Steps to upload certificate

Follow these steps to upload a certificate.

STEP 1

Select the **link** shown below.

STEP 2
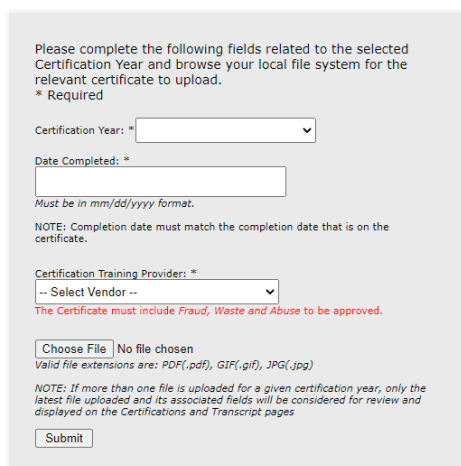
Select **Import Medicare Certificate of Completion.**

STEP 3

Another browser window will open. Complete the fields, select the certificate from your computer to upload and select **Submit**.

STEP 4

Once your certificate has been audited by Medica, you will receive credit for the Medicare Certification module. Take the two Medica-specific modules to complete the certification.

- Medica's Medicare Products
- Medica Enrollment

Medicare Certification FAQ

How many courses must I take to pass Medica's Medicare Certification?

You must pass the following courses:
- Medica's Medicare Products
- Medica Enrollment
- Medicare Certification (Pinpoint) or upload your AHIP or NAHU certificate

Is there a cost for taking Medica's Medicare Certification?

There is a cost associated with Pinpoint's Medicare Certification. Pinpoint charges $99.95. You also have an option to purchase continuing education credits for an additional charge. However, if you have already taken Pinpoint, AHIP, or NAHU National Certification, you may upload a certificate. You must still take Medica's Medicare Products and the Medica Enrollment courses. There is no charge for the Medica-specific courses.

Why is Medica requiring National Medicare Certification?

Requiring National Certification is a common practice amongst other carriers. This is a best business practice across the industry.

Which National Medicare Certification certificates does Medica accept?

Medica only accepts certificates from Pinpoint, AHIP, or NAHU. If you have taken the training through another vendor, you will need to certify through Pinpoint, AHIP, or NAHU.

Does Medica accept Medicare Certification certificates from other health plan carriers?

No. If you took certification from another carrier, you must complete National Certification, Medica's Medicare Products and the Medica Enrollment courses.

⑦ Have a question?

Contact your Sales Relationship Manager (SRM) or Broker Experience at
1 (866) 752-0945 or **BrokerExperience@medica.com.**

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♡ **Medica.**